



MasterCare Stain Guide:

Find your spot on the list and use the first solution listed. As long as there is improvement, continue using, if not go to the next solution.

Call 888-344-0123

Helpful hints before you begin:

- **Act quickly**, the longer a spill is on your carpet chances are higher the stain will become permanent.
- **If a spot is liquid** always blot with a dry, white, absorbent cloth or white (no print) paper towel.
- **Do not scrub the area!** If the spill is semi-solid, then gently scrape up with a rounded spoon working from the edges to the center. If the spill is a solid break it up and remove by vacuuming.
- **Pretest** any spot removal solution in an inconspicuous area for fiber damage or color loss.
- **Apply a small amount** of selected cleaning solution on a white cloth and gently work in from the edges toward the center.
- **Blot do not scrub!** Absorb as much as possible and repeat if necessary.
- **After the spill has been removed**, rinse with cold water until all the solution has been flushed out and blot dry with a cloth.

A Dry cleaning fluid/Solvent

(non flammable) always apply to a white cloth and never directly to carpet because direct contact could damage carpet backing.

B Nail Polish Remover

(without conditioners)

C Detergent Solution

Mix 1/4 teaspoon of clear (no bleach, no lanolin, no optical brighteners) dishwashing liquid with 1 cup of warm water. Allow solution to dwell on problem area 10-15 minutes, rinse several times with warm water to remove residues.

D Warm water rinse

Should be used in most cases for rinsing.

E White Vinegar Solution

Mix 1 cup white vinegar with 1 cup water.

F Ammonia Solution

Mix 1 tablespoon of household ammonia with 1 cup water. Improper use can cause color change. Test in hidden area.

G Stain/Spot removal solutions

Contact your carpet manufacturer for recommended products and follow label directions.

H Call MasterCare

If the stain is stubborn and doesn't respond to household cleaners, call us and one of our professional certified technicians will come out to provide additional assistance.

I Vacuum

Adhesive	A B C F U H
Animal Stains	C F E U H
Asphalt	R C H
Beer	C U G H
Bleach	C E U H
Blood (use cold water)	F C U G H
Browning	E U H
Candle	B H H
Candy	C F E U H
Catsup	C F E U G H
Chalk/Charcoal	I C H
Chewing Gum	R H
Chocolate	R C F E U H
Coffee	C E U G H
Coffee Cream/Sugar	R C E U G H
Cola	C F E U G H
Cough Medicine/Syrup	C F E U G H
Cosmetics	B R C F E U G H
Crayon	R C H
Egg	C F E U H
Feces	C F G E U H
Fingernail Polish	B H C U H
Food Dye	R C F E U G H
Food Stains Greasy	R C F E U G H
Fruit/Fruit Juices	C F E U G H
Gatorade	C F E U G H
Glue Hobby	R C U G H
Grass	B H C F E U G H
Gravy	B R C F E U H
Grease	B R C F E U G H
Hair Dye	C E U G H

Ice Cream	R C F E U H
Ink-Ballpoint	B R C F E U G H
Ink-Washable	C F E U G H
Iron Rust	E C U G H
Jam and Jelly	C F E U G H
Jell-O	C E U G H
Kool-Aid	C F E U G H
Lipstick	B R C F E U G H
Lotion	B R C U H
Makeup	C U R H
Mascara	R C U G H
Medicines	B R C F E U G H
Milk	R C F E U H
Mud	C U H
Oil Cooking/Motor	B R C F E U H
Paint Latex/Water	C F U G H
Paint Oil Based	B R C F E U G H
Puddings	C F E U H
Salad Dressing	R C G U H
Shoe Polish Liquids	B R C F E U G H
Soup	R C F E U H
Syrup	C F U H
Tea	C E U G H
Tomatoes	C F E U G H
Unknown	B R C F E U G H
Urine Dry	C U E F H
Urine Wet	C F E U H
Vomit	C F E U G H
Wax Floor	R C U G H
Whiskey/Wine	C F E U G H